



BETTER COUNSELLING
AND COMMUNICATION SKILLS
FOR LABOUR OFFICE ADVISERS,
COUNSELLORS AND JOB MEDIATORS

LABOUR OFFICE & CLIENTS
HANDBOOK





“Better Counselling and Communication Skills for Labour Office Advisers and Job Mediators”

Handbook

This Handbook was developed in the course of the
LEONARDO DA VINCI pilot project “Labour Office & Clients - Improving the
Communication Between Labour Office Advisers and Their Clients”
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Leonardo da Vinci

IMPRINT

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PARTNERSHIP

LABOUR OFFICE & CLIENTS - IMPROVING THE COMMUNICATION BETWEEN LABOUR OFFICE ADVISERS AND THEIR CLIENTS IN THE NEW EU MEMBER STATES

The multi-actor partnership comprises development partners, expert partners and labour market administration organisations.

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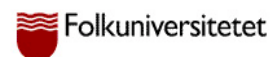
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